Stollery Children's Hospital











National Volunteer Week April 24-30, 2022

VOLUNTEERING IS EMPATHY IN ACTION!



Volunteers Bring Heart to

Patient and Family Centred Care

at the Stollery Children's Hospital

#VOLUNTEERSBRINGHEART

#NVW2022

#EMPATHYINACTION

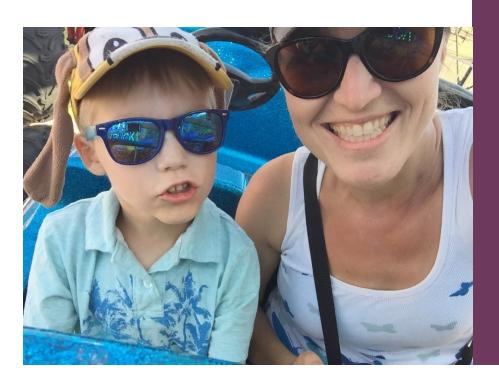
Patient and Family Centred Care (PFCC)

 Joelle Fawcett-Arsenault,
 Coordinator





My Why....



Experience with:

- EMS/STARS
- Emergency
- Inpatient all units
- Telemetry
- Ketogenic Diet
- Ambulatory Care
- Day Surgical Procedures
- Genetics
- •2D3 IVIG
- Cardiology
- Care in the USA Study
- Clinical Investigation Unit (CIU)
- Glenrose
- GRIT

Supports are available to inpatient families



Health information in own language/translation

Social Work

Awasisak Health Team <u>Child Life</u> – not just for inpatients

The Family Room

Help with Pain;
Needle pokes
video; Maxilene

Stollery School

Cultural/Spiritual
Care

Bedside Rounds & Parents as Partners & Tips for Safety

Coping in the hospital

Self Care Tips

Peer Support

Sibling Care

Patient Concerns and Feedback

Additional Supports for Families



Parking app



MyHealth Records



Caregiver Sessions



Caregiver Education

Additional Supports for Families









Opportunities

Contact

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