

Stollery Children's Hospital





National Volunteer Week April 24-30, 2022

VOLUNTEERING IS EMPATHY IN ACTION!



*Volunteers Bring Heart to
Patient and Family Centred Care
at the Stollery Children's Hospital*

#VOLUNTEERSBRINGHEART

#NVW2022

#EMPATHYINACTION

Patient and Family Centred Care (PFCC)

- Joelle Fawcett-Arsenault,
Coordinator



My Why....



Experience with:

- EMS/STARS
- Emergency
- Inpatient – all units
- Telemetry
- Ketogenic Diet
- Ambulatory Care
- Day Surgical Procedures
- Genetics
- 2D3 - IVIG
- Cardiology
- Care in the USA - Study
- Clinical Investigation Unit (CIU)
- Glenrose
- GRIT

Supports are
available to
inpatient
families



Supports for Inpatient Families

Health information in own language/translation

Social Work

Awasisak Health Team

Child Life – not just for inpatients

Supports for Inpatient Families

[The Family Room](#)

[Help with Pain;](#)
[Needle pokes](#)
[video;](#) [Maxilene](#)

[Stollery School](#)

[Cultural/Spiritual](#)
[Care](#)

Supports for Inpatient Families

[Bedside Rounds & Parents as Partners & Tips for Safety](#)

[Coping in the hospital](#)

[Self Care Tips](#)

[Peer Support](#)

Supports for Inpatient Families

Sibling Care

Patient Concerns
and Feedback

Additional Supports for Families



[Parking app](#)



[MyHealth Records](#)



[Caregiver Sessions](#)



[Caregiver
Education](#)

Additional Supports for Families



[Digital Stories –
you are not alone](#)



[Research](#)



[Become a
Patient/Family
Advisor](#)



[Transitions](#)

| Opportunities

Contact

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